

Welcome at your Jávea Apartment!

Dear guests!

Our apartment should feel like your second home. We want you to feel comfortable and most of all, relaxed.

We have put a lot of effort into the furnishing of this apartment and we hope that you'll find everything you need for your vacation.

The following house rules are guidelines for a harmonious stay. We sincerely hope that they will find your understanding.

By using the apartment in a neat and careful way, you automatically support our ability to provide our future guests with satisfying rooms and high quality services.

General

Should you need further things in terms of furniture or if you miss something, please do not hesitate to contact us.

You are more than welcome to use all things located inside the apartment or on its terrace. Please handle the furniture and inventory as well as the whole rental apartment with care. Also, please make sure that your travel partner takes note of these rules as well.

Kitchen

Please use the kitchen and its gadgets carefully. Since no one enjoys a dirty kitchen, please place only clean plates, pots and cutlery inside the cupboards.

Hot pots and other hot objects must not be placed on the table without a coaster.

When cutting something, please make sure to use a cutting board.

The oven, as well as the microwave, must be left in a clean condition after usage.

Damages

Nobody damages something on purpose, but it may happen during your stay. We would be delighted if you would let us know about damages immediately, so that we can fix it right away instead of finding out about it later on.

The tenant is liable towards caused damages in the amount of the repairing costs.

Airing

In order to avoid fungus, we would like to ask you to air the rooms regularly. At least once a day for 5-10 min and especially after taking a shower.

Due diligence

The front door must be locked when leaving the apartment.

Furthermore, all windows must be closed when leaving the apartment in order to avoid possible storm damages or theft.

The main gate to the property must be closed and locked at all times.

We produce our own solar energy. The resources on site must be used in a sustainable way.

Garbage disposal

The garbage is separated by general waste, glass and paper.

Trash cans in the bathroom must only be used with trash bags. Please dispose the closed bags into the general waste bin.

No garbage, leftovers, damaging liquids or similar items should be disposed or spilled into the toilets, bathroom sinks or the shower.

Avoid everything which can lead to a blockage of the pipes. (Do not throw hygiene products into the toilet).

Towels / Laundry

You will find 3 different types of towels inside your apartment:

Bathroom, pool and beach towels. We urge you to use each towel as labelled.

Air conditioning

For cooling purposes, please set the temperature to max. 22°C.

In order to heat up the room, please set the temperature up to max. 24°C.

Cleaning

In case of a mishap during your stay (like extreme dirt or liquids on the floor or on work spaces), we would like to ask you to remove it immediately. All dishes should be put back into the cupboards. Please leave the apartment swept clean and exactly like you found it on the day of your arrival.

Rest periods

To maintain a healthy neighborhood, please respect the public resting periods like noon and night rest. The night rest is between 22.00pm and 7.00am.

Internet/WiFi

The apartment contains a wireless network (WiFi). You will receive the access code from your hosts.

The WiFi usage with your personal gadget (Notebook, Smartphone, PDA) is free of charge.

You will be using the internet at your own risk; the hosts will not be liable for any actions in connection to using it.

For using the WiFi, the WiFi usage rules will apply.

Please understand that we have to secure ourselves from misuse with a signature from you.

Smoking

Smoking inside the apartment is strictly prohibited. Please leave the apartment in order to smoke.

Pets

Pets are not allowed during your stay with us.

Parking

It is possible to park your vehicle right outside the premises on a public street. In case of loss,

damages or theft, the hosts cannot be held responsible. Except for intent or gross negligence.

House right

In case of urgent repairs inside the apartment, it might be necessary for the hosts to enter the apartment immediately. The guests will be informed prior to entering the apartment.

Keys

Please keep your keys on you at all times. If a key is lost, the guests are obliged to inform the landlord immediately. The guest will be charged with 50,00 € for the loss (per key).

Liability / Safe

The landlord is not liable for guests' brought-in objects of value.

Our guests are provided with a safe which can be opened and locked with a personal code.

Arrival / Departure

The arrival takes place from 4.00pm. On the day of the departure, the apartment must be vacant by 10.00am. On your departure, the apartment should look just the way you found it when you arrived.

Emergency-Telephone

In case of emergency, you can reach us under the following number:

+34 658 91 20 20.

With booking this apartment, we assume that you have acknowledged the house rules.

Thank you for your attention.

Have a wonderful stay, loads of fun, relaxation and recreation.

If you have any questions, we are happy to help.

Sincerely,

your hosts

Lena & Hartmut